



Cornwall Hospice Care

Caring for our community

Mount Edgcumbe Hospice

St. Julia's Hospice

Registered Charity No. 1113140

New Goods Volunteer: Role profile

New Goods

As part of income generation Cornwall Hospice Care sells a variety of new goods, including jewellery, greetings cards and corporate merchandise. The new goods volunteer is a member of the team based at Holmbush, St Austell, reporting to the Trading Manager and helping to prepare and package items for sending to the hospice shops.

Your role

- Checking incoming stock
- Pricing goods for sale in hospice shops
- De-branding new items
- Packing stock for sending to hospice shops

Your qualities

You need no special experience to work as a new goods volunteer but the following qualities are important:

- Flexibility – role as and when required
- The ability to work as part of a team
- A readiness to undertake relevant training
- An ability to undertake tasks as set by the Trading Manager
- An interest in helping to raise money for Cornwall Hospice Care



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How we work together

Volunteers are a valued and vital part of Cornwall Hospice Care.

What volunteers can expect from CHC

- To be valued and treated with respect
- To receive the appropriate induction and training
- To be supported in the role, with a clear explanation of what it involves
- To have adequate supervision in the role
- To have access to information to enable them to perform their duties
- To be able to decide at any time to end their CHC involvement
- To have safe working conditions
- To be reimbursed for reasonable out of pocket expenses
- To be appropriately covered by insurance
- To develop and grow within the voluntary job

What CHC expects from volunteers

- To perform tasks reliably and with flexibility
- To work within CHC's aims and objectives
- To attend training and volunteer meetings when required and where possible
- To accept support and supervision to enable performance of the duties
- To respect and maintain confidentiality at all times
- To demonstrate a commitment to the philosophy of Cornwall Hospice Care