

Van Driver's Assistant: Role profile

Our vans

Cornwall Hospice Care has a mixture of retail shops, clearance outlets and furniture shops throughout Cornwall and these receive regular supplies of stock from the central warehouse in Holmbush, St Austell. The volunteer van driver's assistant helps collect items from locations throughout Cornwall and assists with deliveries from the warehouse and furniture shops.

Your role

- Accompanying drivers on collections
- Packing goods on vans
- Helping drivers load and offload
- Delivering items to hospice shops
- Collecting and delivering furniture (furniture shops only)

Your qualities

You need no special experience to work as a van driver's mate but the following qualities are important:

- Reliability and punctuality
- The ability to lift and manoeuvre heavy items
- The ability to work as part of a team
- A readiness to undertake relevant training
- An ability to undertake tasks as set by your line manager
- An interest in helping to raise money for Cornwall Hospice Care

How we work together

Volunteers are a valued and vital part of Cornwall Hospice Care.

What volunteers can expect from CHC

- To be valued and treated with respect
- To receive the appropriate induction and training
- To be supported in the role, with a clear explanation of what it involves
- To have adequate supervision in the role
- To have access to information to enable them to perform their duties
- To be able to decide at any time to end their CHC involvement
- To have safe working conditions
- To be reimbursed for reasonable out of pocket expenses
- To be appropriately covered by insurance
- To develop and grow within the voluntary job

What CHC expects from volunteers

- To perform tasks reliably and with flexibility
- To work within CHC's aims and objectives
- To attend training and volunteer meetings when required and where possible
- To accept support and supervision to enable performance of the duties
- To respect and maintain confidentiality at all times
- To demonstrate a commitment to the philosophy of Cornwall Hospice Care